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# Quality Improvement Plan, Do, Study, Act (PDSA) - Sample

**Beyond the C - Hepatitis C Elimination in Your Practice**  
Improve understanding and management of Hepatitis C

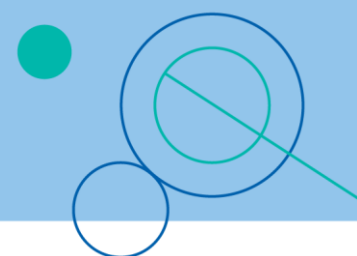


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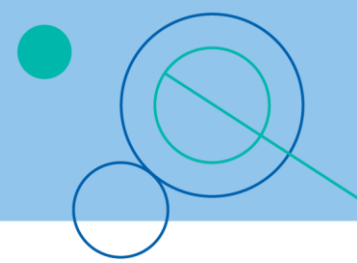
[beyondtheC@ashm.org.au](mailto:beyondtheC@ashm.org.au)

# Quality Improvement (PDSA) – Sample

Improve understanding and management of Hepatitis C  
Beyond the C – Hepatitis C Elimination in Your Practice



<b>DATE:</b>		<b>PDSA CYCLE ID:</b>	
<b>Lead Name:</b>			
<b>Practice Name:</b>			
<b>AIM</b>	<b>Improve understanding of Hepatitis C within our patients and team:</b>		
	•		
	<b>Improve testing and management:</b>		
	•		
	<b>Improve understanding and management of our patients with hepatitis C:</b>		
	•		
<b>PLAN</b>	<b>IMPROVEMENT IDEAS from the team</b>	<b>Who is responsible?</b>	<b>Date due:</b>
	<ol style="list-style-type: none"> <li>1. Discussion with the whole practice team</li> <li>2. Informal survey of staff to ascertain understanding</li> <li>3. Record the current number of patients with hepatitis C and report to staff</li> <li>4. Add to this topic to the clinical meeting agenda</li> <li>5. Run a group training workshop</li> <li>6. Add a poster to gently educate patients and improve the sense of safety and inclusivity</li> <li>7. Complete ASHM courses (Stigma and discrimination etc)</li> <li>8. Contact your local hepatitis organisation or visit Hepatitis Australia website for patient resources</li> </ol>		
<b>DO</b>	<b>Which idea/s will we try in an attempt to reach our goal?</b>		<b>No. &amp; Date:</b>
	<ol style="list-style-type: none"> <li>1. Online training</li> <li>2. Survey</li> <li>3. Record the current number of patients with hepatitis C</li> </ol>		
<b>STUDY</b>	<b>What worked, what didn't? How will we measure our progress?</b>		



	<ul style="list-style-type: none"> <li>• Survey staff as to awareness of hepatitis C management.</li> <li>• Check if staff accessed the Beyond the C website and watched a webinar or completed a course after completing the survey</li> <li>• Generate a list of patients with a coded diagnosis of hepatitis C</li> </ul>
<b>ACT</b>	<p><b>Is the change working? If not what else could we try to make this work more effectively:</b></p>
	<ul style="list-style-type: none"> <li>•</li> </ul>